



High incidence of expectations of a disaster found in a study with Bucharest citizens

More than two out of three (69%) of all participants in the Bucharest Citizen Summit (see source document for full description of research methodology) indicated that in case there was a high risk of a disaster happening soon and they would feel this disaster may cause serious harm, the first thing they would do is call the emergency services; 21% would first call their family and friends.

Applicable to:

Stakeholders: [Attitudes toward authorities](#)

Disaster Phases: [Response](#)

Types of Actors Concerned: [Healthcare and emergency services](#)

Hazards: [Natural hazards](#), [Man-made non-intentional hazards or emergency situations](#), [Man-made intentional hazards](#)

Recommendations:

- [Develop guidelines for disaster practitioners that take into consideration the different needs of and approaches to different ethnical groups](#)
- [Inform citizens about the risk they may face and about possible actions and measures, they can take to reduce vulnerability and better prepare themselves](#)
- [Use cultural factors to improve the effectiveness of disaster communication](#)

Source

[Deliverable D5.3 "Report on citizens' reactions and opinions: Citizen Summit 1 \(Bucharest, Romania\)" \(page 11\)](#)

This file was generated automatically on: 12.02.2019.

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