



Responsibilities of local authorities and non-governmental organisations in informing citizens on how to act in response to a disaster

National and local authorities and non-governmental organizations (NGOs) were further identified by Romanian (see source document for full description of research carried out amongst residents in Bucharest) as being at least partially responsible for providing information and education to citizens in how to act in response to a disaster.

Applicable to:

Stakeholders: [Attitudes toward authorities](#)

Disaster Phases: [Response](#)

Types of Actors Concerned: [Local authorities](#), [Government](#), [NGOs](#)

Hazards: [Natural hazards](#), [Man-made non-intentional hazards or emergency situations](#), [Man-made intentional hazards](#)

Recommendations:

- [Develop guidelines for disaster practitioners that take into consideration the different needs of and approaches to different ethnical groups](#)
- [Social media can be a useful alternative communication channel in all stages of disaster management](#)
- [Use cultural factors to improve the effectiveness of disaster communication](#)

Source

[Deliverable D5.3 "Report on citizens' reactions and opinions: Citizen Summit 1 \(Bucharest, Romania\)" \(page 13\)](#)

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