



## Reactions to testing and using apps for providing information in case of a disaster

At least half of the participants in most groups explicitly expressed their interest in testing, and using, an app that is designed for providing information about disasters or threats in the area where they live. Whereas two of the middle-aged participants gave as a primary reason their specific interest in technologies, most others either expressed their “why-not” attitude “I wouldn't have any reason not to install this. It wouldn't take much” (G6-P4) or they described an app as “useful and convenient” (G2-P4). Some participants also outlined that downloading and testing such an app may also give a feeling of social cohesion: “The app would be something that you have with you all the time. It does not cost you any time [...] you just have it. And people still have the feeling that they are participating, that they are part of it, and interested. But you can integrate it in your everyday life” (G4-P4). Others expressed their interest to go beyond mere information gathering, stating that “I would also like to help the emergency services” (G6-P6) and that, by using the app, “you can actively be of some help” (G6-P8).

Note: See source document for full reference.

### Applicable to:

Stakeholders: [Norms/values](#), [Open-mindedness](#), [Worldviews](#), [Attitudes toward authorities](#)

Disaster Phases: [Preparedness](#), [Response](#)

Types of Actors Concerned: [National civil protection body](#), [Local authorities](#), [Government](#), [Healthcare and emergency services](#)

Hazards: [Natural hazards](#), [Man-made non-intentional hazards or emergency situations](#), [Man-made intentional hazards](#)

### Recommendations:

- [The use of new technologies \(e.g. Bluetooth\) can improve communication strategies in disaster management situations](#)
- [Use cultural factors to improve the effectiveness of disaster communication](#)

### Source

[Deliverable D5.6 "Report on citizens' reactions and opinions: Citizen Summit 4 \(Germany\)" \(page 32\)](#)

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