

Adapting disaster-related messages to specific groups

Specific groups have to be identified (if any) and the message that is the easiest to understand sought out. (e.g.: children - drawings, colouring books, animations, games; the elderly: readable text, uppercase, brief).

Applicable to:

Stakeholders: Age-related roles, Communication, Languages

Disaster Phases: <u>Prevention</u>, <u>Preparedness</u>, <u>Response</u>, <u>Recovery</u>, <u>All disaster phases</u> Types of Actors Concerned: <u>National civil protection body</u>, <u>Local authorities</u>, <u>Media</u>

Hazards: Natural hazards, Man-made non-intentional hazards or emergency situations, Man-made intentional hazards

Recommendations:

- Inform citizens about the risk they may face and about possible actions and measures, they can take to reduce vulnerability and better prepare themselves
- Use cultural factors to improve the effectiveness of disaster communication

Source

Deliverable D5.10 "Report on Stakeholder Assembly 1 (Romania)" (page 28)

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