



## Confidentiality as an obstacle for using ICT and social media

An actual or potential regulatory factor that represents an obstacle (i.e., is "against" empowerment processes) is the confidentiality legislation that can make harder the use of ICT/social media for crisis mapping or in crisis response as noted just in one empowerment community practice (Sogn og Fjordane - NO, for literature reference see original source document).

Note: See source document for full reference.

### Applicable to:

Stakeholders: [Rule of law](#), [Social networks](#)

Disaster Phases: [Prevention](#), [Preparedness](#), [Response](#), [Recovery](#), [All disaster phases](#)

Types of Actors Concerned: [All types of actors](#), [Local authorities](#), [Active citizens](#), [Entrepreneurs](#), [Media](#), [Government](#), [National research bodies](#), [Red Cross](#), [NGOs](#), [Military](#), [Law enforcement agencies](#), [Healthcare and emergency services](#), [European Civil Protection Mechanism](#), [UN and other international organisations](#), [National civil protection body](#), [Non-active citizens](#)

Hazards: [Natural hazards](#)

### Recommendations:

- [Foster the adoption of a culture of disaster prevention and resilience by informing and motivating citizens to take action](#)

### Source

[Deliverable D7.2 "Report on linkages between empowerment practices and specific socio-economic and environmental contexts" \(page 34\)](#)

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