

## Measures to ensure collaborative partnerships between communities and DMAs

The Federal Emergency Management Agency (FEMA) recommends several measures to ensure that collaborative partnerships between community organisations and DMAs are sustainable, with the aim of trust development. The most important points, they suggest, are finding shared problems to solve during the prevention and preparation stages and sustaining the motivations and incentives to collaborate.

Note: See source document for full reference.

## Applicable to:

Stakeholders: Norms/values, Customs/traditions/rituals, Open-mindedness, Attitudes toward authorities

Disaster Phases: Prevention, Preparedness

Types of Actors Concerned: <u>National civil protection body</u>, <u>Local authorities</u>, <u>Government</u>, <u>Red Cross</u>, <u>NGOs</u>, <u>Military</u>, <u>Law enforcement agencies</u>, <u>Healthcare and emergency services</u>, <u>European Civil Protection Mechanism</u>, <u>UN and other international organisations</u>

Hazards: Natural hazards, Man-made non-intentional hazards or emergency situations, Man-made intentional hazards

## Recommendations:

- · Engage in activities and develop strategies aiming to improve trust between citizens and authorities
- Improve disaster management processes through better networking and cooperation between public and private actors
  and a better understanding of the role which each of these actors plays in the different disaster management stages

## Source

Deliverable D7.3 "Report on cultural factors and citizen empowerment" (page 34)

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 $\underline{\text{https://culturalmap.carismand.eu/a/7-3-32-measures-to-ensure-collaborative-partnerships-between-communities-and-dmass-dm$