



Specialised assistance tools developed by the German Red Cross for people with special needs

The German Red Cross, for example, provide some special care service for emergency and disaster situations. For this purpose, specially trained members will take care of persons with special needs such as old people or people with disabilities as well as parents with small children. As the people with special need, always need a very specialized assistance, different research projects are ongoing to clarify their needs.

Applicable to:

Stakeholders: [Age-related roles](#), [Socio-economic status](#)

Disaster Phases: [Response](#), [Preparedness](#)

Types of Actors Concerned: [Red Cross](#)

Hazards: [Natural hazards](#), [Man-made non-intentional hazards or emergency situations](#), [Man-made intentional hazards](#)

Recommendations:

- [Use trustworthy, widespread, multi-lingual, culturally appropriate and inclusive means of alerting the target population in case of disasters](#)
- [Inform citizens about the risk they may face and about possible actions and measures, they can take to reduce vulnerability and better prepare themselves](#)
- [Consider vulnerable groups when designing and implementing disaster response measures](#)
- [Use cultural factors to improve the effectiveness of disaster communication](#)

Source

[Deliverable D2.2 "Report on systems and processes in disaster management" \(page 73\)](#)

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