



## **Comunitat Valenciana' is a public service in the Valencian region that receives emergency calls in Valencian, Spanish, English, French and German**

"Comunitat Valenciana" is a public service that receives emergency calls in the two official languages of the Valencian region (Valencian and Spanish) and also in the three most important languages of the European Union (English, French and German).

### **Applicable to:**

Stakeholders: [Languages](#)

Disaster Phases: [Response](#)

Types of Actors Concerned: [Local authorities](#), [Healthcare and emergency services](#)

Hazards: [Natural hazards](#), [Man-made non-intentional hazards or emergency situations](#), [Man-made intentional hazards](#)

### **Recommendations:**

- [Use trustworthy, widespread, multi-lingual, culturally appropriate and inclusive means of alerting the target population in case of disasters](#)
- [Inform citizens about the risk they may face and about possible actions and measures, they can take to reduce vulnerability and better prepare themselves](#)
- [Consider vulnerable groups when designing and implementing disaster response measures](#)

### **Source**

[Deliverable D2.2 "Report on systems and processes in disaster management" \(page 98\)](#)

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